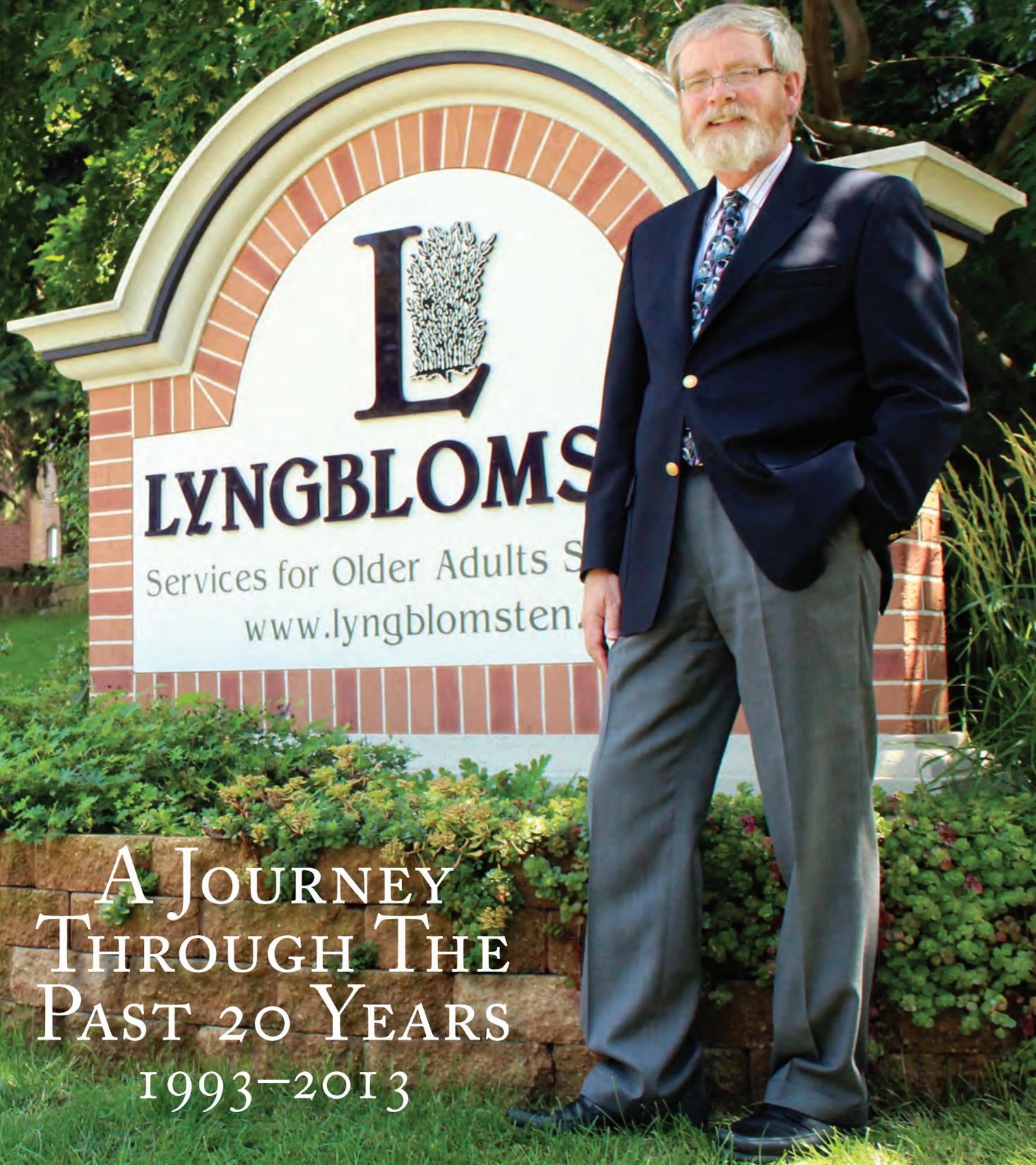


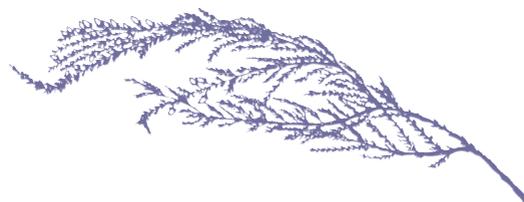
LEGACY



A JOURNEY
THROUGH THE
PAST 20 YEARS
1993-2013

On the Cover: Paul Mikelson
on the Lyngblomsten campus.

October 11, 2013



Dear Friends of Lyngblomsten,

Today we say farewell to Paul Mikelson who has served as Lyngblomsten's president and chief executive officer from 1993 to 2013 and who has been described as a "legacy leader." What does it take to earn such a title?

Perhaps the greatest legacy of Paul's tenure is his ability to deliver a thriving Lyngblomsten into the hands of this next generation of leaders. Grounded in its mission, powered by a skilled and committed workforce, supported by dedicated volunteers and donors, propelled by operational excellence—these things did not randomly come about. Lyngblomsten is a leader in its field, recognized for its innovation. Managing the needs for current operations while keeping an eye to the future elder care landscape was a career-long balancing act.

From leading the organization into new ventures such as market-rate housing, to blazing the trail for bringing person-centered care and home-like settings to the long-term care environment, to designing outreach services and challenging churches to serve the older adults in their communities, the 20-year timeline in this booklet will give you a glimpse of how the organization grew through Paul's leadership.

Paul truly lives the Lyngblomsten mission statement, always seeking to provide the most compassionate care and innovative services to all older adults for the purpose of enhancing their quality of life. Paul was always thinking of how to do things better while not compromising financial strength and stability. He has been a guiding force, but at the same time, an astute listener and one who was not afraid to change plans when new and better ideas surfaced. With a policy of *keep no secrets*, he continually challenged the Board with his "tough questions" which helped shape the path for success.

Paul is retiring from Lyngblomsten, but his spirit lives on from the way he lived out his responsibilities. He leaves a strong organizational structure and one that is well positioned to meet the ever-changing and challenging uncertainties of the healthcare and senior care industries.

There's one thing of which you can be certain: because of the work that Paul Mikelson has done, Lyngblomsten will continue to thrive and to be a leader in the industry.

"Legacy" is an apt word to summarize the career of Paul L. Mikelson.

Sincerely,

Charles Norton, Chair
Corporate Board of Directors

Carol Pletcher, PhD, Vice Chair
Corporate Board of Directors



PAUL MIKELSON'S CAREER HIGHLIGHTS AT-A-GLANCE

Lyngblomsten President/CEO 1993–2013



LEADERSHIP:

- President & CEO at Lyngblomsten for 20+ years, the longest tenure of any CEO in Lyngblomsten's history
- Administrator of Lyngblomsten Care Center, 1991–1993
- Chair of MAHA* Board, 1992–1994; Chair of MAHA Education Committee when "Spring Institute" was launched [*Minnesota Association of Homes for the Aging, now named Aging Services of Minnesota]
- Founding member of the CareChoice Cooperative, 1996; Chair of CareChoice Board, 2004–2006

RESIDENTIAL PROGRAMS:

- Making The Heritage at Lyngblomsten a reality (Wally Hauge had been the leader during the development and design phase); included a \$1.5 million fund drive, final architectural plan, construction, and operations of a market-rate housing program (Lyngblomsten had not had this type of program before)
- Establishing the Swedish-style Service House at our Care Center
- Building Superior Street Cottages in the historic West Seventh District
- Remodeling the Care Center into neighborhoods

COMMUNITY PROGRAMS:

- Expanding Lyngblomsten's community outreach efforts: 5-5-1 Club community center, Care Team Ministry, Parish Nurse Ministry, and The Gathering
- Growing the number of churches that we work with in service to seniors

FUNDRAISING:

- The Lyngblomsten Foundation raised over \$18 million during Paul's term as president; included the aforementioned capital campaign plus the "Focused on the Future" Fund Drive (\$4.8 million)
- Establishing the President's Club, Heritage Society, and Lights for Lyngblomsten

OTHER:

- Queen of Norway's Visit to Lyngblomsten
- Swedish Exchange Program

WALKER METHODIST (PRIOR TO JOINING LYNGBLOMSTEN):

- Construction of 298-bed Gamble building and chapel building
- Establishing a full-service medical clinic within the nursing home

A MESSAGE FROM PAUL

I have always tried to approach my job with the reality that Lyngblomsten, as a community-sponsored nonprofit organization, needs to listen to our constituency and to respond with programs that align with what seniors want and need in terms of support. Even though we were founded by Norwegians, we took heart from learning how our friends in Sweden provide services to older adults, which can be summed up as: 1) do everything you can to help seniors stay in their own homes; and 2) if a move to a congregate setting is necessary, then make that place as home-like as possible. Hence, over the past 20 years, I have worked hard to guide Lyngblomsten in the development of home- and community-based services, such as Parish Nursing, Care Team Ministry, 5-5-1 Club and The Gathering. At the same time, we worked to construct The Heritage at Lyngblomsten (apartments) and Superior Street Cottages, and we completely remodeled the Care Center into “neighborhoods,” bringing a more home-like atmosphere to the nursing home.

Over that same period, I’ve had lots of ideas that we have pursued and have led to nothing. However, a few of our endeavors were met with considerable success, and that makes me feel good. Thanks to our Foundation Board for helping raise the funds needed to establish and to continue some very innovative programs. It takes a tremendous amount of courage to chart a path that sends us, as an organization, virtually alone out into uncharted territory. Our Corporate Board has always been supportive of the direction we have gone—being “out there” on our own in the interest of innovation.

My aim has always been to motivate, organize, and lead our community partners, congregations, donors, volunteers, and staff members to provide a variety of supportive and caring programs giving assistance to those who need us the most—the elderly persons in our community. My hope is that Lyngblomsten will continue to have that two-pronged Swedish emphasis in the future.



Paul L. Mikelson
Lyngblomsten President/CEO 1993–2013

FOREWORD

Of course this booklet is dedicated to Paul Mikelson. But it is also dedicated to everyone who has played a role during these past 20 years to enhance the quality of life for older adults through their involvement with Lyngblomsten—whether as a participant/receiver of services, a family member, an employee, or a community supporter (corporate congregations, volunteers, donors, and sponsors/partners).

While not everything that has taken place in the organization in the past 20 years is recorded on this timeline, it will give you a good look at major milestones and interesting tidbits from 1993 to 2013.

Paul has been an ardent keeper and sharer of Lyngblomsten's story, and I am sincerely grateful that he has documented highlights from the years he served the organization. Generations to come will know not only of Paul's work, but of the work and support of all who are involved with Lyngblomsten during this period of our organization. Like the women who founded Lyngblomsten in 1906, and all those leaders and supporters who have come after them, this has been *our* time to carry on the original vision of creating a Christian home for the elderly, and to leave our mark upon the organization—our collective legacy.

—Patricia Montgomery
Director of Marketing Communications & Church Relations



1993

- Paul assumes duties as President/CEO of Lyngblomsten on January 1.
- A new addition on the East end of the South building is completed in February, with Physical Therapy on the first floor and resident dining rooms on the second and third floors.
- The Swedish Exchange Program is approved by the Board. In May, Ruthann Ryberg is the first Lyngblomsten employee to travel to Sweden. Two Swedes visit Lyngblomsten in September.
- A remodel project is completed in the South building: two new elevators are added, and the nurses stations on the second and third floors are remodeled.
- In August, the Board approves moving forward with a new market-rate senior housing building—The Heritage—to replace the original Lyngblomsten Home building.
- The Board approves a pilot project to establish the Parish Nurse Ministry program.
- In October, Lyngblomsten Services, Inc. is established as a new corporation for community outreach programs and management contracts.
- The first annual *Heritage Society* (planned giving) luncheon is held.
- The Community Senior Center is relocated from the original Lyngblomsten building to the Community Room on the lower level of the care center.

1994

- In December, the original Lyngblomsten Home for the Aged building is demolished.
- Lyngblomsten Services is hired by the City of White Bear Lake to manage Pioneer Manor (senior housing).
- Lyngblomsten Care Center has 76 admissions.
- In January, there is a groundbreaking ceremony for The Heritage at Lyngblomsten (apartments).
- There is a dedication of a new Norwegian heritage display in the front lobby of the care center in February.
- The care center receives an “Excellence in Practice Award” from the Minnesota Association of Homes for the Aging for their volunteer recognition program.
- Construction begins on the The Heritage building after 7 weeks delay due to sub-zero temperatures every day.
- A restorative therapy team is established for the care center to assist with ambulation on residents once physical therapy is discontinued.
- In May, Paul Mikelson leads a field trip for key staff to Evergreen Manor in Oshkosh, Wisconsin, to learn about their nursing home’s innovative neighborhood model. This is the beginning of a long and collaborative relationship with the organization and their CEO, David Green.
- The Board adopts a new “Lyngblomsten of the Future” long-range plan covering the next 7–10 years.
- In July, Lyngblomsten Home Health Services is licensed by the State of Minnesota.
- “Grandma Lyng’s Lefse” booth is set up on the front lawn of Shalom Home (at Snelling and Midway Parkway) to serve State Fair attendees, and its opening is covered by local television stations.
- The Lyngblomsten Foundation is notified that it is the main beneficiary of a nearly \$1 million estate from George C. Petersen.
- In October, the first tenants move into the newly completed The Heritage apartments. All 60 units are occupied within two weeks of opening.



Groundbreaking ceremony for The Heritage (1994)

1995

- In March, the \$1.5 million “Faithful to the Vision...Committed to the Promise” capital fund drive for The Heritage project is completed.
- Bylaws are amended to grant full corporate membership to any Christian congregation (not exclusively for Lutheran churches any longer; up to 20% of corporate congregations could be non-Lutheran).
- Wes Johnson (HR Director) and Paul Mikelson travel to Sweden as part of the Swedish Exchange Program.
- In October, Queen Sonja of Norway visits Lyngblomsten. This is the first royal visit to Lyngblomsten in 20 years and only the third in our history (previous royal visits in 1939 and 1975).
- In December, the Lyngblomsten Foundation receives a \$25,000 grant from the Andersen Foundation to fund the start-up of the “Swedish Model of Care” (became the Service Houses) at Lyngblomsten.



Queen Sonja walking with Paul Mikelson (1995)

1996

- In January, the Board votes to become a founding member of CareChoice—the first-ever cooperative established in the nation with non-profit senior care organizations as members.
- Discussions begin with the West Seventh/Fort Road Federation about establishing a senior housing project in their neighborhood (which eventually became Superior Street Cottages).
- In May there is a dedication concert for the new organ in the Chapel.
- The Board votes to develop detailed plans for a specialized unit in the care center dedicated to care for Alzheimer’s patients.
- The Board votes to develop plans for a Swedish-style service house unit in the care center.
- A new end-of-year fund appeal, *Lights for Lyngblomsten*, is established.

1997

- In January, Lyngblomsten approaches Lutheran Social Service Minnesota and Catholic Charities to help form a new program, Care Team Ministry.
- In May, the Minnesota Department of Health gives Lyngblomsten 66 waivers from current nursing home regulations in order to establish the Service House.

- A new gazebo and pergola are added to the courtyard.
- Construction begins on the first Lyngblomsten Service House, which includes 9 apartment-type rooms (designed by an architect brought over from Sweden) on the north half of first floor.
- The Lyngblomsten Foundation holds its first *Golf Classic* at Tartan Park in August.
- Staff present a plan for a new computer network for the organization.
- Lyngblomsten's Alzheimer's program is named in honor of Maverette E. Stanford, wife of donor Ned Stanford, whose gift allowed us to begin this new program.
- In October, the first Lyngblomsten Service House opens for business with 9 residents transferring in from other parts of the care center. The Stanford Unit opens at this time as well.
- The Board votes to proceed with building Superior Street Cottages.

1998

- In January, the Board votes to establish a limited liability corporation to own Superior Street Cottages.
- The Care Team Ministry pilot project is approved by the Board. Roseville Lutheran, Redeemer Lutheran, Gloria Dei Lutheran, St. Timothy Lutheran and Pax Christi (noncorporate congregation brought in by Catholic Charities) are the first programs started.
- The Board adopts a new "Lyngblomsten of the Future" 10-year long range plan with four major initiatives: transform the care center, expand the community outreach program, develop new senior housing, and raise more money.
- The Board explores launching a new \$4.5 million "Focused on the Future" Fund Drive to help fund the next five years of the strategic plan.
- Lyngblomsten corporations are re-organized and Lyngblomsten Senior Housing, Inc. is established with two subsidiaries: Lyngblomsten Apartments, Inc. and Heritage Apartments, Inc.

1999

- Superior Street Cottages opens in April; all 23 units are rented.
- In October, the "Focused on the Future" Fund Drive is launched, reaching \$1.5 million by year end.
- Three students from Harstad College in Norway visit Lyngblomsten for three months.



Superior Street Cottages open (1999)

2000

- The Lyngblomsten Auxiliary presents a check for \$110,000 to the Lyngblomsten Foundation as part of its pledge to the “Focused on the Future” Fund Drive.
- Losses on investments led Lyngblomsten to consider a different strategy, and eventually a different advisor.



Lyngblomsten Auxiliary presents \$110,000 check, a payment on their \$200,000 pledge (2000)

- The number of Lyngblomsten corporate congregations reaches 38, an all-time high to date. (That number grows to 42 in the next few years.)
- Paul Mikelson serves on an association task force through the Minnesota Health and Housing Alliance and Care Providers of Minnesota to help envision a new system of care for our elderly. This eventually led to both associations lobbying together under the banner the “long-term care imperative.”

2001

- In January, the “Focused on the Future” Fund Drive hits halfway at \$2.8 million raised of the \$4.5 million goal.
- Planning is started on converting the entire nursing home to “neighborhoods,” thereby effectively breaking the big nursing units into more personal and manageable-sized living groups.
- In April, Lyngblomsten Apartments receives its first rent increase in 20 years. The U.S. Department of Housing and Urban Development (HUD) required us to spend down our reserve funds first; that took 20 years.
- There are Care Team Ministries implemented in 13 churches and Parish Nurses in 18 congregations.
- In October, Lyngblomsten receives a major challenge grant from the Kresge Foundation to finish the fund drive; the goal is boosted to \$4.7 million to accommodate this challenge.
- *Minnesota Monthly* magazine prints an article featuring Lyngblomsten as a model for “nursing homes of the future.”
- The Board votes to establish a late-stage dementia unit in the Ostrand Neighborhood.
- The first *President’s Club* dinner is held at Midland Hills Country Club for donors giving \$1,000+ in the past year.
- By year end, the “Focused on the Future” Fund Drive was 95% complete at \$4,468,318.

2002

- In April, the “Focused on the Future” Fund Drive is completed, raising more than \$4.8 million. Major donors to the campaign have neighborhoods named after them.
- The care center starts day camps in the chapel for residents from neighborhoods affected by remodeling work. Teams of employees are formed to staff the neighborhoods.

2003

- In April, the remodel project for the care center is completed. There are 14 neighborhoods, each with different décor and consistent staffing. The smallest neighborhood has 9 residents and the largest has 22, compared to pre-remodel unit sizes of 36 to 53 residents each.



- Satisfaction surveys are initiated with care center families and employees.
- Lyngblomsten assists in the development of Applewood Pointe senior cooperative in Roseville and is hired as a managing agent.
- A host of changes are made to address financial challenges that existed during and after the remodel project; by year end, Lyngblomsten is back on sound financial footing.



Care center remodel into neighborhoods (2003)

- The Board establishes a New Ventures Committee to explore new business opportunities for Lyngblomsten, including the possibility of a second campus.
- Adjustments are made due to the State of Minnesota’s fiscal issues, which played out in nursing homes (including our care center) getting a zero percent rate increase, perhaps for the first time in history.

2004

- In April, the Board adopts a new strategic plan. Highlights included: developing new business products to strengthen the overall financial condition of the organization, expanding services to homebound elderly persons, developing an assisted living program, adding more residential communities, and becoming a resource to Baby Boomers.
- In October, a donor thank-you event is held at the Oak Street Cinema, in conjunction with the premiere of the movie *Luther*, to celebrate a banner year for the Lyngblomsten Foundation.

2004

(continued)

- *Point of Entry* events start to introduce new people to the work of Lyngblomsten, inviting them to get involved either as a volunteer, donor or both. [NOTE: These events evolved into the *Harvest* events in more recent years.]
- The Lyngblomsten Foundation changes its fundraising year from a calendar year to October 1–September 30, in order to better predict funding levels for the coming fiscal year.
- The Lyngblomsten Apartments celebrate its 25th Anniversary in March with a gala dinner. The Heritage celebrates 10 years in November.
- In partnership with St. Timothy Lutheran, Lyngblomsten establishes a day respite program for persons with memory loss; the program is now called The Gathering.

2005

- This is a strong year financially, and a five-year plan begins to build up cash reserves for the care center, which were depleted in the poor financial years of 2002 and 2003.
- The Board’s Finance Committee meets with a consultant from the University of Minnesota to determine benchmarks for regulating and monitoring financial stability.
- The Lokensgard Transitional Care Unit is established, enabling us for the first time to offer short-term care.
- A new Marketing Communications Department is established. Home- and Community-Based Services becomes a separate department for our outreach programs (previously was part of Church Relations).
- The Lokensgard and Stanford neighborhoods unit gets a major update/remodel.
- Lyngblomsten receives a \$58,000 grant from the Minnesota Department of Human Services to expand The Gathering to two more sites, both in West St. Paul.



A room in the newly established Lokensgard Transitional Care Unit (2005)

2006

- A new Operations Plan is developed by Paul Mikelson to lay out operational strategies to employ in the coming year, in an effort to move Lyngblomsten in the direction of our strategic, long-range goals.



100-year anniversary event at Luther Seminary (2006)

- This is the beginning of many changes in the Medicare program, to which the care center has needed to adjust in the years since.
- The Lyngblomsten Apartments and Home Health begin an assisted living program, paid for by the Elderly Waiver program through Ramsey County.
- In February, Lyngblomsten celebrates its 100-year Anniversary (founded in 1906) with a big event and worship service held at Luther Seminary.
- The quarterly *Life at Lyngblomsten* corporate newsletter is re-imagined and becomes *Lyngblomsten Lifestyle* magazine.
- A Bylaws change is approved by Lyngblomsten delegates, changing from a corporate congregation membership requirement of 80% to 51% ELCA Lutheran.
- A new long-range plan is developed, focusing on expanding programs to help seniors who live in their own homes.
- A new covenant document is developed, defining the role of the corporate congregation to Lyngblomsten and vice versa.
- The Clarence Dennis Scholarship program is established to help nurse aides go to college and become registered nurses.

2007

- The Board establishes several new groups to facilitate objectives: a Facilities Task Force to create a 5, 10, and 15-year plan for physical improvements to Lyngblomsten buildings; a Community Services Task Force to plan the growth of the Home- and Community-Based programs; and a Quality Task Force to examine the Baldrige criteria and determine how we align with those rigorous quality standards.
- The care center gets a new two-way voice nurse call system.
- High winds damage the South building in August, resulting in many broken windows and extensive repairs needed. Many trees are downed along Almond Avenue.
- The Lyngblomsten Community Center is re-named 5-5-1 Club, for persons 55 and older who live in the 551 zip code areas.

2007

(continued)

- The Lyngblomsten Ambassador initiative is launched, unveiling guiding principles and brand pillars (see page 18), and equipping constituents to better tell the full story of how Lyngblomsten serves older adults.
- The Lyngblomsten Auxiliary gives the Gift & Coffee shop operation—which they had run as volunteers since 1977—to the care center. A manager is hired to run the shop.

2008

- The kitchen in the 5-5-1 Club is remodeled to prepare for the opening of a café and transitioning out of the congregate dining model.
- The Quality Task Force finishes its work; a new Board committee for Quality is established.
- The Facilities Task Force finishes its work with a recommendation to expand the Transitional Care Unit to all private rooms and to take up the entire first floor. The project is not carried out as recommended by the task force (due to the denial of a moratorium exception by the State), but is instead later expanded into the Hanson Service House.
- A project starts to map out a multi-year plan for major capital expenditures.
- A *Meet Lyngblomsten* event (a makeover of the *Point of Entry* events) is organized by the Foundation and held downtown at The Saint Paul Hotel.
- Repairs are completed to the South building from the 2007 storm.
- Lyngblomsten begins a new transportation program with a part-time paid driver.
- Lyngblomsten hosts its first Senior Ministry Conference for area churches with a topic focused on creating senior-friendly congregations.
- NOTE: The stock market crash of 2008 resulted in a \$2 million loss on Lyngblomsten investments. This put a damper on many of the strategic objectives that were planned before the crash.

2009

- Lyngblomsten works with both HealthPartners and Medica to strengthen relationships to bring patients to our Transitional Care Unit for rehabilitation.
- In April, the 5-5-1 Club opens its café offering lunches Tuesdays, Wednesdays, and Thursdays (located in the lower level of the chapel).
- The Gathering program grows to 8 locations and is selected by Lutheran Services in America to develop the program into a model that could be replicated nationwide (called First Circle Friends).



5-5-1 Club & Café Coordinator,
Geri Rutz, in the café kitchen (2009)

- The volunteer and fundraising functions are brought together into a new department named Community Engagement.
- Investment income rebounds significantly from the crash in the prior year, adding to the financially strong performance of all corporations in 2009.
- Long-term debt is refinanced for both the care center and The Heritage.

2010

- The Transitional Care Unit expands into the Hanson Neighborhood, bringing our post-hospital rehab care capacity to 30 beds.
- The CareChoice “pay for performance” 3-year grant is received for resident-centered care, giving Lyngblomsten a 3% rate increase when other nursing home rates were frozen, and allowing us to unfreeze employee pay.
- “Quiet Care” electronic monitoring system is added in The Heritage to boost our ability to provide a safe and secure environment for tenants.
- Money from the 2009 care center mortgage refinance is used: to upgrade the shower and tub rooms in the care center, perform the required upgrade of old elevators to meet new standards, and to re-face the exterior of the North building.
- The Lokensgard Conference Room is created out of the former time clock area off the first floor lounge.
- A Parish Nurse Ministry Steering Committee is formed to analyze the current program and make recommendations as to its future viability.

2011

- The transportation program becomes part of the 5-5-1 Club.
- A Parish Nurse Ministry Resource Group is established, replacing the former Parish Nurse Ministry program. Parish nurses are no longer employees of Lyngblomsten, but employed by their churches instead.



Paul & Barb Mikelson viewing an Artful Living photography exhibit (2011)

- Four licenses are sold for First Circle Friends (The Gathering program model replicated in other states).
- The Board establishes two new committees—Senior Ministry Committee and the Governance Committee—dividing and expanding the duties of the former Church Relations Committee.

2011

(continued)

- The Board extends the current long-range plan by two years to coincide with Paul Mikelson's retirement year of 2013.
- The *Artful Living with Lyngblomsten™* program is established with a grant from the Minnesota State Arts Board.
- Plans are halted for moving the 5-5-1 Club & Café off campus.

2012

- The State Health Department survey finds ZERO deficiencies—a rare achievement for any skilled nursing facility.
- Improvements in technology occur, including electronic med sheets and automatic medicine dispensers.
- The 5-5-1 Café closes in June, anticipating a new café on campus in a more accessible location.
- 5-5-1 Club activities are expanded to three off-campus locations.
- A CEO Search Committee is formed to begin its work finding someone to replace Paul Mikelson upon his retirement.
- New offices are constructed for Home- and Community-Based Services staff in the south half of the Community Room.
- Lyngblomsten steps fully into social media as a marketing tool.
- The community center's Annual Ice Cream Social transforms into the Lyngblomsten Mid-Summer Festival, with an emphasis on the arts.
- The care center has 465 admissions, the most ever in any one year.

2013

- Lyngblomsten receives the "Excellence in the Workplace" award from Aging Services of Minnesota.
- The *Point of Care* computerized documentation system begins in the care center.
- CareChoice is awarded another Performance Improvement Project for three years with accompanying rate increases for the care center.
- The Bylaws are amended, removing the requirements that the 51% of Lutheran congregations affiliated with Lyngblomsten be ELCA—they just need to be Lutheran. However, 51% of the members of the Corporate Board must be from ELCA Lutheran congregations.



Paul Mikelson accepting the "Excellence in the Workplace Award" (2013)

- The newly remodeled Lyngblomsten Gift & Coffee Shop opens for business, expanding its coffee counter to a café named *Anna's* to honor Lyngblomsten's first president, Anna Quale Fergstad.
- In July the Board of Directors announces their selection of Jeff Heinecke to replace Paul Mikelson as President/CEO.
- On September 1, Jeff Heinecke, former administrator of Lyngblomsten Care Center, takes the helm as President/CEO of Lyngblomsten; Paul Mikelson moves into an advisory capacity.
- In September, Paul Mikelson receives the *Lifetime Achievement Award* from Aging Services of Minnesota.
- The Lyngblomsten Foundation renames the New Program Fund to The Paul L. Mikelson Fund for Innovation and New Initiatives.
- Paul Mikelson receives the *Anna Quale Fergstad Award* for "Distinguished Service" at the President's Club Dinner October 8.
- October 11 is Paul Mikelson's last day of employment with Lyngblomsten. An open house reception is held to honor his career in long-term care.



Best wishes, Paul, for a fulfilling retirement. Enjoy the additional time you now have to spend with your family—for whom your love is very evident. L to R: Pete, Deb, Sean, Anna (holding Noah), Paul (holding Lucy), and Barb.

OUR MISSION:

Influenced by Christ,
Lyngblomsten provides a ministry of
compassionate care and innovative services
to older adults in order to preserve
and enhance their quality of life.

OUR GUIDING PRINCIPLES:

For our **participants**, Lyngblomsten promotes
dignity through informed choices for living options,
respecting individuality, and orchestrating the
best life possible.

For our participants' **families**, Lyngblomsten
supports their needs through careful listening,
traveling alongside them as they walk the journey
with their loved ones.

For our **employees**, Lyngblomsten strives to foster
an environment that encourages compassionate
caregiving, innovative thinking, problem-solving,
and opportunity seeking.

Through our **community** of donors, volunteers,
corporate congregations, and socially responsible
corporations, Lyngblomsten encourages the
individual to live one's personal ministry by
enhancing the lives of older adults.

OUR PILLARS:

Influenced by Christ
Innovation & Leadership
Resources & Support
Person-Centered & Dignity-Enhancing Experiences
Engaged Lifestyle

*What we need now is a nation of great people
who live to positively impact others
and build enduring legacies.*

—Fela Durotoye



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